BULK WASTE COLLECTION GUIDELINES

Greater Chennai Corporation – Mandatory Instructions

Applicable to All BWGs

- Waste must be segregated at source
- Mixed waste will NOT be collected & Penalty will be levied for non-compliance
- Inform supervisors in advance for large events

Category-wise Instructions

1. Hotels / Restaurants / Marriage Halls

Segregate and store separately:



- Food waste and plastic waste to be given separately
- Wrap and dispose sanitary/special care waste
- Discarded oils and coconut shells can be given to separate vendors
- Banana leaves to be given separately

2. Hospitals

Segregate



- Segregate food waste and Dry waste from each room
- Canteen food waste and plastic waste to be disposed separately
- Bio-medical waste will not be collected
- Waste from Operation Theatres (OT) will not be collected

3. Apartments



- Ensure proper segregation into: 4 streams
- Wash and clean food packaging waste before disposal

4. IT Parks / Malls

Segregate waste into 4 streams



- Industrial and construction waste will **not be collected**
- Canteen waste must be disposed separately as wet and dry waste

5. Educational Institutions

Segregate into



- E-waste must be handed over separately
- Biomedical and Operation Theatres(OT) waste will **not be collected**
- Garden waste collected on demand

6. Commercial Establishments / Markets

Segregate into:



- Tea cups and food waste must be placed in separate bins
- Meat shops to dispose meat waste in separate bins/ covers
- Card board and Carton box to be flattened before disposal

Important Note

- Do not pay sanitation staff for waste collection services. Follow these instructions strictly as per the new rules for bulk waste collection



- Our staff/vehicles will not enter premises (apartments, hotels, halls, commercial units) due to safety protocols
- Construction debris and industrial waste will not be collected. Furniture and garden waste will be collected only on request.

Special Note

Textile waste collection:
Contact no: +91 8925522003

Grievance Redressal

Toll free: +91 9150052601
For missed collection, To get supervisor's number and other queries contact

Penalty Details

GREATER CHENNAI CORPORATION RULES

- Non-segregation – ₹5,000
- Littering / dumping – ₹500 to ₹5,000
- Burning of commercial waste – ₹2,000
- Failure after warning period – Fine may be doubled

SOLID WASTE MANAGEMENT RULES, 2026

- Individual non-segregation – ₹100
- Apartments – ₹1,000
- BWG – ₹5,000
- Public event waste mismanagement – ₹5,000
- Repeat violation – Fine doubled

Follow sustainable practices:
Reduce Reuse Recycle

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